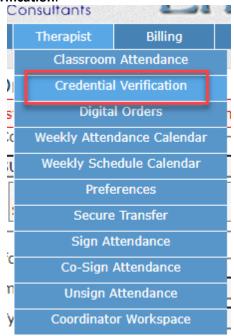
## **Credential Verification in EnterClaims**

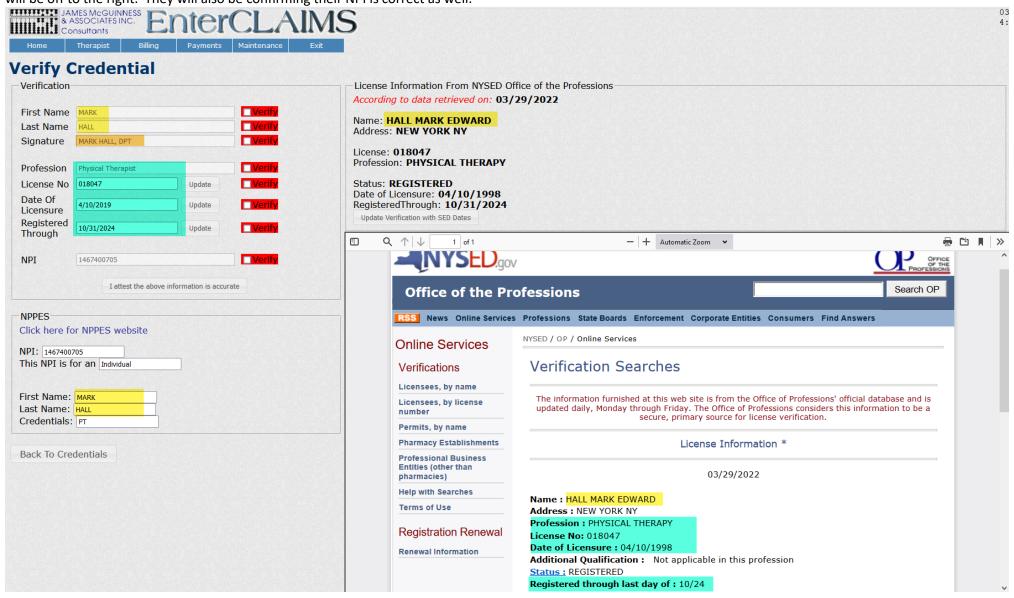
The therapist will go in EnterClaims to Therapist > Credential Verification.



On this screen you will see the status is "Requires Verification" Click on "Verify".

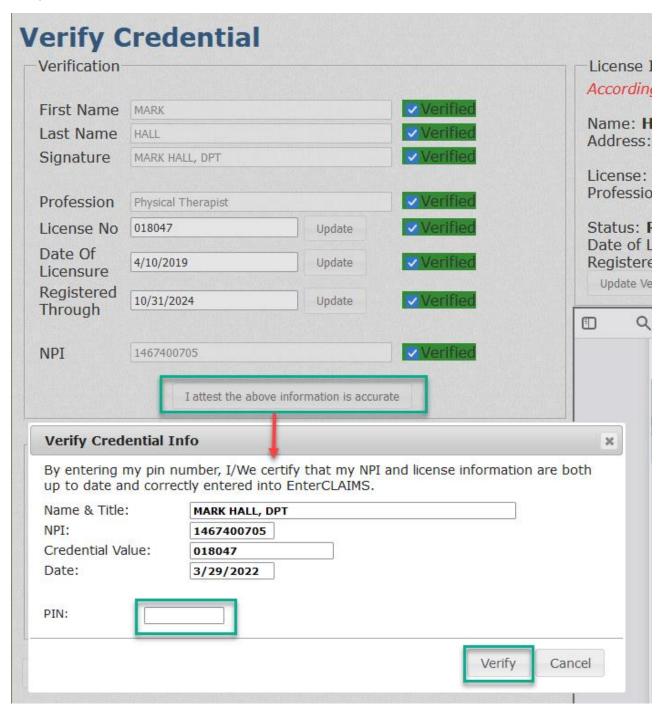


When you select "Verify" the Verify Credential screen will open up for the Therapist to view and verify their information that matches with the Office of Professions that will be off to the right. They will also be confirming their NPI is correct as well.



Essentially, the therapist should be comparing the items highlighted in yellow all match, the signature highlighted in orange is how they would sign their name with a pen, and that the items in green all match. This process is similar to the CPSE Portal.

Once confirming they all match, they will check off all the boxes to "verify" and then press the "I attest the above information is accurate" button and enter in their PIN. This process is also similar to the CPSE Portal.



## Update the information for a therapist:

- 1. The therapist can update some of their information
  - a. Their License Number, Date of Licensure, Registered through can be updated on the credential verification screen (this is similar to the CPSE Portal)

